

Payments and Refunds Policy

Thank you for purchasing a license from the Mental Health and Well-Being training platform.

If you are not entirely satisfied with your purchase, we are here to help.

Returns

You have 14 calendar days to cancel your license if you are not satisfied.

To be eligible for a refund, you need to have the receipt or proof of purchase. You also cannot have accessed or completed any of the e-learning courses on the platform.

Refunds

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within the timeframe set out in your card issuer's policies.

Contact Us

If you have any questions, please don't hesitate to get in touch with us at training@thecellartrust.org